

Cleaning and Maintenance Information

Floorcoverings

Stratus II Broadloom

Data Sheet: (sheet 1 of 2) April 2011

Stain Removal - Nylon Carpets

Most stains can be avoided or removed by immediate or at least daily treatment. If not, they can become permanent stains. It is basic good housekeeping to have spot and stain removal products and equipment on hand for immediate use. A carpet care specialist can recommend appropriate products for common spills.

If the nature of the spill is unknown start with clean warm water or a mild crystallising carpet cleaning shampoo. If stain persists, a specialized spot cleaning product should be used.

Cleaning products should first be checked for colour fastness on a hidden area of the carpet.
Never use bleach (or bleach containing products) unless specifically authorized by the carpet manufacturer.

Liquid spills

Remove large quantities of liquids with a wet vacuum cleaner or a sponge. Always work towards the centre of the spill - do not rub! Blot small amounts with a clean white paper towel or white cloth. Apply clean warm water or a carpet cleaning shampoo, and then if necessary a spot cleaning product. Rinse with clean water and place white paper towels over the treated area to absorb moisture. When dry, the carpet should be thoroughly vacuumed to restore the pile.

Semi-solid and greasy spills

Use a spoon or knife to gently scrape off the spill. If it cannot be removed with warm water or shampoo, use the appropriate spot cleaning agent or call a carpet care specialist.

Asphalt	1	Food Colouring	10	Lacquer	3	Soya Sauce	2
Beer	4	Foundation Cream	1	Lard	1	Starch	2
Berries	4	Fruit Juice	4	Linseed Oil	1	Sweets	4
Blood	11	Furniture Polish	1	Machine Oil	1	Tar, soot	1
Butter, Margarine	1	Furniture Polish Stain	9	Mascara	1	Tea	4
Cheese	2	Garden Soil	2	Mayonnaise	2	Toothpaste	2
Ketchup	7	Gravy, Sauces	1	Milk	2	Typewriter Ink	1
Chocolate	2	Shoe polish/liquid	1	Mixed Drinks	4	Urine (dry)	12
Coffee	4	Shoe polish/paste	1	Nail varnish	1	Urine (wet)	8
Cooking Oil	1	Hand Lotion	1	Paint (latex)	1	Varnish	3
Cough Syrup	5	Ice Cream	2	Rust	10	Vomit	5
Crayon	1	Ink (ball point)	1	Salad dressing	1	Wax (candle)	7
Curry	10	Ink (felt tip)	1	Hair Oil	10	Wax (paste)	1
Dye	10	Ink (fountain pen)	6	Hair Spray	1	White glue	2
Egg	2	Ink (permanent)	5	Soft drinks	4	Wine	4
Excrement	2	Chewing Gum	2	Solder	10		

Your Carpet First Aid Kit

Detergent: A crystallizing detergent will avoid premature resoiling. One tablespoonful to one litre water.

Ammonia: Clear household ammonia. Two tablespoonfuls to one litre water.

Vinegar: Pure white vinegar. Two tablespoonfuls to one litre water.

Solvent: Drycleaning solvent (spot remover).

Blotting material: Clean white cloth, white paper towel.

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Cleaning Methods

1. Solvent / blot / detergent / blot / water / blot
2. Detergent / blot / ammonia / blot / detergent / blot / water / blot
3. Solvent / detergent / blot / water / blot
4. Detergent / blot / white vinegar / detergent / blot / water / blot
5. Detergent / blot / ammonia / blot / white vinegar / blot / water / blot
6. Detergent / blot / white vinegar / blot / ammonia / blot / water / blot
7. Freeze with ice cubes / shatter with blunt object / vacuum / solvent / wait several minutes / blot / repeat if necessary
8. Blot / water / blot / ammonia / detergent / blot / water / blot
9. Denatured alcohol / blot / repeat if necessary
10. Call a carpet cleaning professional
11. Use cold ingredients: Detergent / blot / ammonia / blot / detergent / blot water / blot
12. Detergent / blot / vinegar / blot / ammonia / blot / detergent / blot / water / blot

A trained person assigned to the task of daily stain removal can usually deal with 90% of stains (such as beverages, food spills, oils and greases). The remainder (such as nail varnish, paint and shoe polish, etc) will require the services of a professional cleaner.

Caution. No carpet is absolutely stainproof, in general hot liquids, bleaches and products containing natural dyes such as curry, mustard, herbal teas, etc., can cause permanent discolouration.

Carpets should be vacuumed using an upright vacuum cleaner.